

System Settings | Tellers



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TELLERS

Overview

Tellers defines the security options of users that are permitted to use VIEW. Tellers is located in [Main Ribbon > System Settings > Tellers].



Note

Modifying security options of a user while a user is logged in to VIEW may require the user to log off and back in for the changes to take effect.

System Settings - Tellers						
NAME	NUMBER	BRANCH	ENDING CASH	STATUS		
Amy Lewis	104	Branch 1 (1)	\$2,920.64	Enabled		
Datamatic	99	Credit Union (0)	\$1,938.03	Enabled		
DCU Test	202	Credit Union (0)	-	Password Expired		
DCU Test	302	Branch 1 (1)	-	Password Expired		
Fast Eddie	19	Credit Union (0)	\$98.00	Password Expired		
Jon A. Employee	4	Branch 2 (2)	\$2,850.84	Enabled		
Linda Ball	200	Credit Union (0)	\$70,795.30	Enabled		
Linda Crays	5	Credit Union (0)	\$15.00	Enabled		
Linda S. Bigelow	199	Credit Union (0)	\$6,110.00	Password Expired		
Mary P. Teller	3	Credit Union (0)	\$4,790.54	Enabled		
Milly Teller	22	Branch 1 (1)	\$75.00	Disabled		



Add Teller

The Add Teller screen displays the information needed to add a new teller.

The system defaults a new teller with the following defaults:

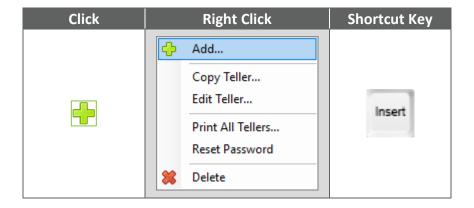
Field	Default
Teller Branch	0
Teller Status	Password Expires
Password Expire Days	30
Bad Login Attempts Allowed	5
Hours	All hours
Customer Due Diligence	Read Only



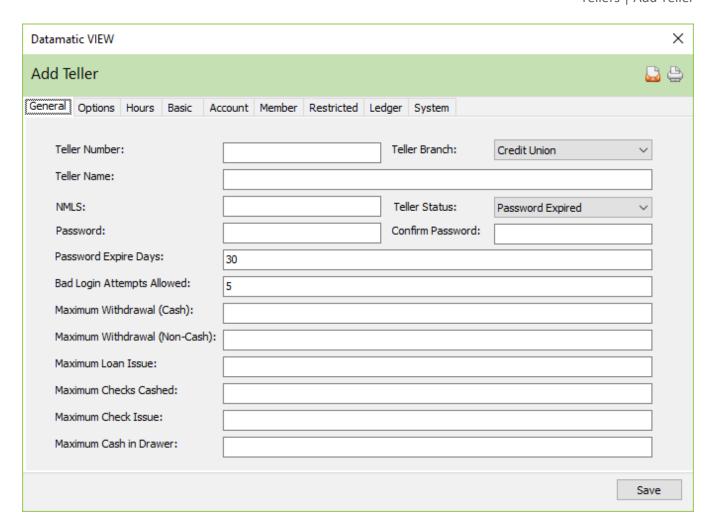
User Tip

A checked checkbox grants access to that area of the system

The screen can be launched by:







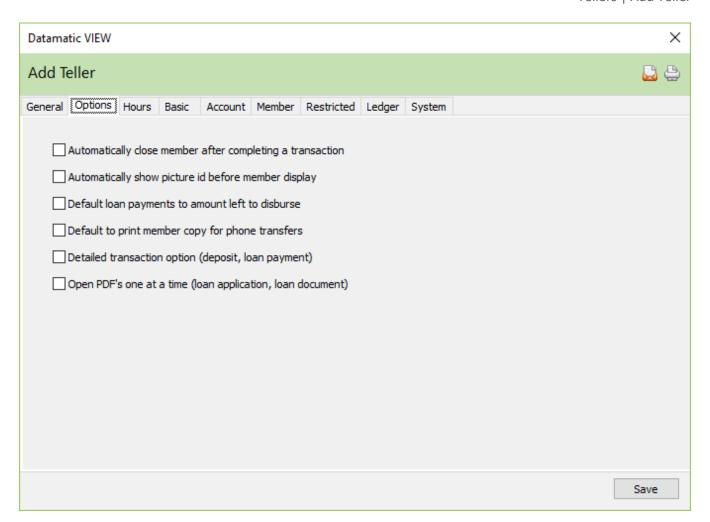
General					
Field	Co	Comments			
	En	mail current teller secu	urity options		
	Pr	int current teller secu	rity options		
Teller Number	Th	nree-digit number that	t identifies a credit union employee on the system		
Teller Branch	Se	election displays branc	thes available from Branch Setup		
Teller Name	Employee name associated with the employee number				
NMLS	Nationwide Mortgage Licensing System (NMLS) ID				
Teller Status		Displays the current status of the employee number.			
		Disabled	Access to VIEW is blocked		
		Enabled	Allows access to VIEW		
		Password Expired	Requires password to change password at next login		
Password					
Confirm Password					
Password Expire Days		Days before a password change is required. When field is blank the password			
rassword Expire Days	Wi	will never expire.			
Bad Login Attempts	Number of attempts before user is disabled. When field is blank the four				
Allowed	attempts are allowed.				

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General	
Field	Comments
Maximum Withdrawal	Maximum cash withdrawal before a supervisor override is required.
(Cash)	Blank field will require a supervisory override for ALL cash withdrawals.
Maximum Withdrawal	Maximum non-cash withdrawal before a supervisor override is required.
(Non-Cash)	Blank field will require a supervisory override for ALL non-cash withdrawals.
Maximum Loan Issue	Maximum loan issue before a supervisor override is required.
iviaximum Loan issue	Blank field will require a supervisory override for ALL loan issues.
Maximum Checks	Maximum check cashing amount before a supervisor override is required.
Cashed	(Optional)
Maximum Check Issue	Maximum per check issue amount before supervisor override is required.
Maximum Check issue	(Optional)
Maximum Cash in	Maximum teller cash allow in drawer. Teller will receive warning after each
Drawer	transaction if maximum is exceeded.

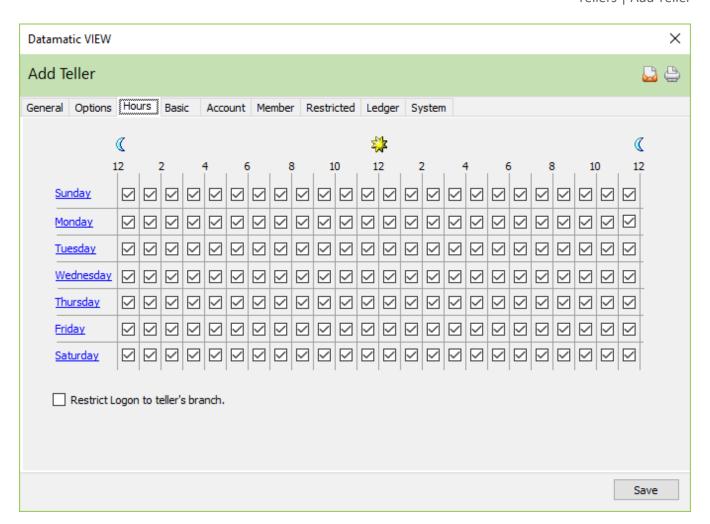




Options

Field	Comments
Automatically close member after completing a transaction	Prompt teller to close the member window after processing a transaction in the Transaction Panel.
Automatically show picture id before	
member display	Picture Id displays before Member window opens
Default loan payments to amount left to	Loan payment transactions are defaulted to cash to
disburse	member amount
Default to print member copy for phone transfers (thermal only)	Phone transfer default to print member copy
Detailed transaction options (deposit, loan	Allows Transactions Code Descriptions for Cash or Check in
payment)	the Transaction Panel
Open PDFs one at a time (loan application,	Limits the PDF documents to open one at a time in Loan
loan document)	Application and Documents





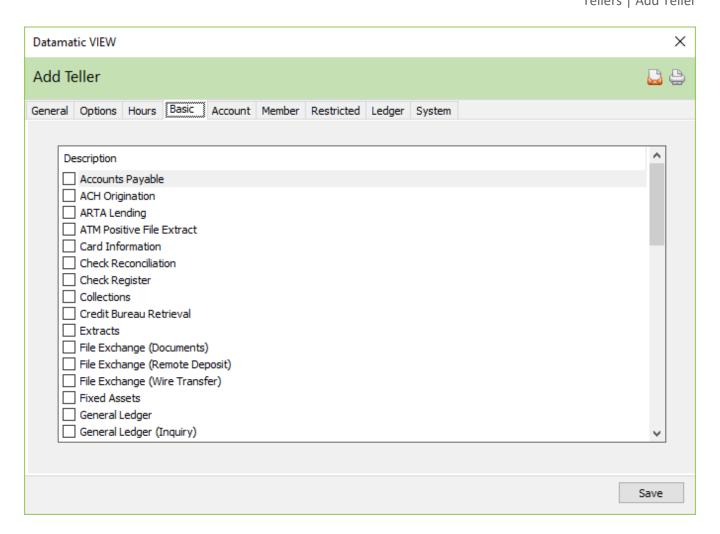
Hours				
Field	Comments			
Sunday				
Monday				
Tuesday				
Wednesday	Authorized hours VIEW is available			
Thursday				
Friday				
Saturday				
Restricted Logon to teller's Branch	Used to restrict the employee from logging in to the wrong branch.			



User Tip

Click on the day of the week link to check/uncheck all hours for that day





Basic			
Field	Comments		
Accounts Payable	Permits access to the Optional Accounts Payable Software		
ACH Origination	Permits access to Add, Edit and Delete ACH Origination		
ARTA Lending	Permits access to a Third-party interface ARTA Lending		
ATM Positive File Extract	Permits access to the Optional Software to create the ATM Positive File		
Card Information	Permits access to display Cards and Audit Card information		
Check Reconciliation	Permits access to the Optional Check Reconciliation Software		
Check Register	Permits access to display, add, edit, and void checks in Check Register. This includes access to set/reset the starting check numbers		
Collections Permits access to the Option Collections Software, Audit Information ar Collection Comments			
Credit Bureau Retrieval	Permits access to order credit reports		
Extracts	Permits access to Extracts and Downloads in Reports		
File Exchange (Documents)	Permits access to File Exchange Document Types		
File Exchange (Remote Deposit)	Permits access to File Exchange Remote Deposit Types		

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Basic			
Field	Comments		
File Exchange (Wire Transfer)	Permits access to File Exchange Wire Transfer Types		
Fixed Assets	Permits access to the Optional Fixed Assets Software		
General Ledger	Permits access to the General Ledger software		
General Ledger Inquiry	Permits access to display a General Ledger Inquiry		
General Ledger Supervisor	 Permits access to General Ledger and the following areas: ACH Setup Change Ledger Month Create Ledger Branch Initialize Ledger Beginning Balance Source Maintenance 		
Internet Banking and Voice (Setup, Password, and PIN)	Permits access to Internet Banking and Voice Setup, Password or PIN resets		
Investments	Permits access to the Optional Investments Software		
Loan Application (Interview)	Permits access to the Software Loan Application Optional in the following areas: • Pending Loans for (applications only) • Create a Loan Application • Print Loan Application		
Loan Application (Status and Build Documents)	Permits access to the Optional Loan Application Software in the following areas: Pending Loans (applications only) Create a Loan Application Print Loan Application Status Loan Print Adverse Action Build Loan Documents (Optional Software)		
Loan Applications (Supervisor)	Permits access to the Optional Loan Application Software in the following areas: Pending Loans (applications only) Create a Loan Application Print Loan Application Status Loan Print Adverse Action Build Loan Documents (Optional Software) Ability to delete other Loan Officer's Loan Applications		
Loan Disbursal (Restricted)	Determines ability to disburse loans that they have setup on the system. If the box is checked, this will restrict the employee from disbursing a loan, if they are the teller who setup the loan. (Optional Software)		
Loan Documents	Permits access to the Optional Loan Document Software and the Loan Extension Wizard.		
Loan Documents Supervisor	Permits access to the Optional Loan Document Software with the ability to delete other loan officer's loan documents.		



Basic			
Field	Comments		
Member Access	Permits access to display Member Window		
Member and Internet Banking Information	Permit changes to Member and Internet Banking Information with the following exceptions: Internet Banking Internet Banking Password Voice Response Voice Response PIN		
Mortgage Processing	Permits access to the following Optional Mortgage Software in Operations : • Escrow Distribution Report • Print Escrow Checks • Print Escrow Payment Notices • Print Escrow Shortage Notices • Update Escrow Payments Amounts • Update Escrow Transactions		
New Member Setup	Permits access to the Add Member Wizard and Pending Members		
Operations	Permits access to Operations and the Main Console Operations Box for In-house Credit Unions.		
Operations (End of Day,	Permits access to Preview End of Day and the Main Console End of Day		
End of Month)	Processing Menu for In-house credit unions.		
Operations (Services)	Permits access the following in Operations for In-house credit unions: • ATM Network – Extract ISO Trace Log • ATM Networks/Service Center Log • Display Alert Log • ATM Network/Service Center (Reset/Start/Stop) • Internet Banking (Reset/Start/Stop) • Ledger Network (Start/Stop) • Reset VIEW • Voice Response (Start/Stop)		
Operations	Permits access to the Main Console Special Operations Menu for In-house		
(Special Operations)	credit unions.		
Operations (Start and Stop Online)	Permits access to the following menu at the Main Console for In-House credit unions: • Start and Stop Online System • Start and Stop After Hours Network		
Passbooks	Permits access to print passbooks for credit unions that are licensed.		
Payroll Companies	Permits access to the Payroll Deduction		
Payroll Companies Supervisor	Permits access Payroll Deduction Companies that are marked as restricted.		
Pending Contact Changes	Permits access to the Pending Contact Change List. Additional security settings affect the access to this list. See Pending Contact Change topic for more detail.		
Picture ID	Permits access to the Optional Picture ID Software.		
Query	Permits access to the Optional Software Query and Downloads in Reports		
Reports	Permits access to Reports in the Main Ribbon. This permission must be set for the following areas to display:		

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Basic			
Field	Comments		
	ExtractsQuery		
Reports (Archive, Current Day)	Permits access to Current Day and Archive Reports in Reports		
Reports (Delete)	Permits access to delete reports for Current Day. Access to Reports (Archive, Current Day) must also be granted		
Reports (Order)	Permits access to On-Demand Reports and to upload BSA/CIP Files		
Transactions (Back Office screen)	Permits access to the Back Office and Non-Cash Transaction Panels.		
Transactions (Cash)	Permits access to Cash Transactions Panel		
Transactions (Non-Cash)	 Permits access to process non-cash transactions from the following: Back-Office / Non-Cash Transaction Panels Non-Cash Transaction Wizards such as the Transfer Wizard and Loan Disbursal Wizards. 		
Transactions (Reversals)	Allows user to process transactions reversals without a supervisor override.		
Transaction Overrides (Dormancy)	Allows user to override dormant accounts ONLY		
Transaction Overrides (Other)	Allows the user to override ALL transactions and file maintenance with the following exceptions: • Dormant Accounts • Warning Messages		
Transaction Overrides (Warning Messages)	Allows user to override warning messages ONLY		



Datamatic VIEW X							
Add To	Add Teller						₽ 🖨
General	Options Ho	ours Basic	Account Member	Restricted Led	ger System		
De	scription		<u>Net</u>	<u>w</u>	<u>Change</u>	<u>Delete</u>	
	Certificate I	nformation]			
	IRA Informa	ation]			
	Loan Inform	ation]			
	Mortgage In	formation]			
	Names - Prin	nary]			
	Names - Sec	ondary]			
	Share Inform	mation]			
Se	t Password						Save



Hear Tin

Click on the linked heading to check all boxes in the column

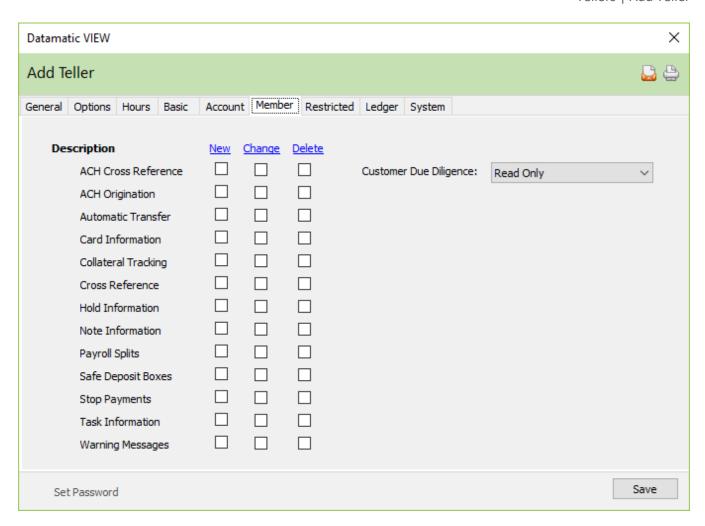
Account								
Field	Comments							
	Controls access to Certificate Information							
		New	Permits user to add certificate share types					
Certificate Information		Change	Permits user to edit certificates and access to Certificate Renewal Wizard					
		Delete Permits user to Purge certificates share types						
		Member Access is required to Print Certificates						
	Controls access to IRA Information							
IRA Information		New	Permits user to add IRAs					
ika information		Change Permits user to edit IRAs						
		Delete	Permits user to Purge IRAs share types					
	Controls access to Loan Information.							
Loan Information		New	Permits access to Add Loan > Loan Setup and Build Suffix in Loan Documents					

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Account										
Field	Comr	nents								
		Change	Permits user to edit loans							
		Delete	elete Permits user to purge loan suffixes							
	Permi	ts access t	access to create and maintain mortgages through the Optional							
	Mort	gage Softw	are							
Mortgage Information		New								
		Change								
		Delete								
	Permits access to create or maintain the Name and address screen for a									
	Primary member									
Names - Primary		New	Permits user to add a new name record							
		Change	Permits user to edit an existing name record							
		Delete	Permits user to remove an existing name record							
	Permits access to create or maintenance the Name and address screen for a									
	Secondary member									
Names - Secondary		New	Permits user to add a new name record							
		Change	Permits user to edit an existing name record							
		Delete	Permits user to remove an existing name record							
	Permi	ts access t	o create or maintain a Share Suffix							
Share Information		New	Permits user to add a new share type							
Share information		Change	Permits user to existing shares types							
		Delete	Permits user to purge share type suffixes							







Click on the linked heading to check all boxes in the column

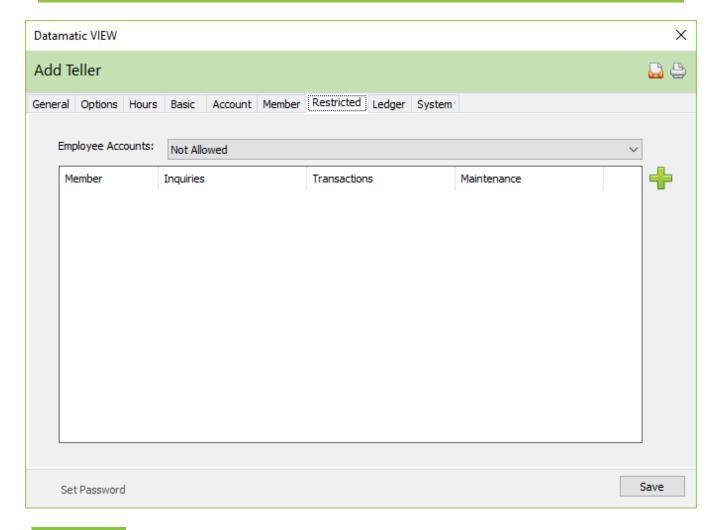
Member

Description	Cor	Comments							
ACH Cross Reference ACH Origination	Acc	Access level options for the specified features							
Automatic Transfers Card Collateral Tracking		New	Permits user to add new records						
Cross References Check and Debit Holds Notes Payroll and ACH Splits		Change	Permits user to edit records						
Safe Deposit Boxes Stop Payments Tasks Warning Messages		Delete	Permits user to remove records						

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Member								
Field	Comments							
	Controls level options for the Customer Due Diligence feature							
	Read Only (Default)							
Customer Due Diligence	Change Information Tabs							
	Change Risk Tab Only							
	Access All Tabs							



Restricted

Field	Comments					
Employee Accounts	Controls access to members coded as an employee					
	Not Allowed	No Access				
	Allowed	Access allowed with supervisor override				
	Supervisor	Access allowed with ability to override				
-	Launches the Restricted Member Add screen.					



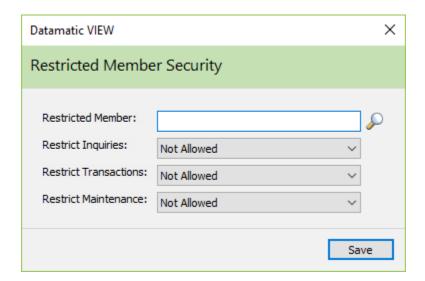
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Field	Comments
Restricted Member List	Displays Restricted members and level of security allowed for inquires, transactions, and file maintenance.



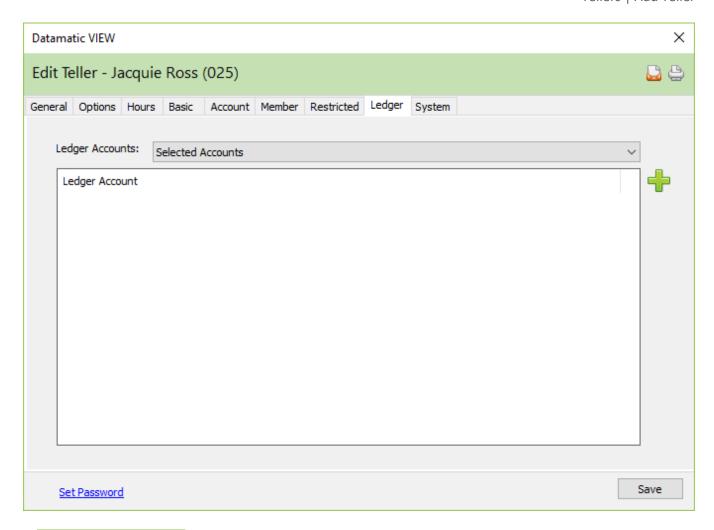
User Tip

To end the Restricted Member security level, double-click on the account in the Restricted Member List.



Field	Со	Comments						
Restricted Member	Ac	Account Base and Check Digit						
	Ac	Access level options for inquiries						
Postrict Inquiries		Not Allowed	No Access					
Restrict Inquiries		Override	Access with supervisor override					
		Allowed	Access					
	Access level options for Transactions							
Restrict Transactions		Not Allowed	No Access					
Restrict Transactions		Override	Access with supervisor override					
		Allowed	Access					
	Ac	Access level options for File Maintenance						
Restrict Maintenance		Not Allowed	No Access					
		Allowed	Access					

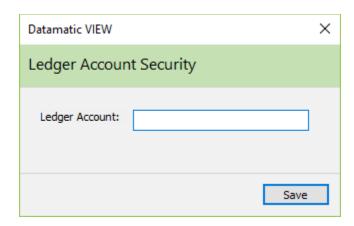




Ledger						
Field	Comments					
	Access level options for posting ledger entries outside of a Journal Voucher. General Ledger Debits (80) and Credits (90) posted through the Back Office/ Non-Cash Transactions Panel and certain wizards. Examples: • The Stop Payment Wizard requires access to the Stop Payment Fee					
Ledger Accounts	 Ledger account Share Closeout account to close Loan Disbursals Automated Trans 	when a fee is applied to enter the stop payment. Wizard requires access to the Dividend Payable the account where a dividend is posted. requires access to the Ledger Offsets in the associon Setup.				
	Not Allowed	Denies access to ledger posting				
	Selected Accounts	Permits ledger entries to selected accounts.				



Ledger		
Field	Comments	
	All Accounts	Permits ledger entries to all accounts
	Launches Ledger Acco selection is Selected A	unt Security. Visible only when Ledger Accounts field ccounts.



Field	Comments
Ledger Account	Ledger Account to allow user to post ledger entries

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Datama	tic VIEW											×
Add Te	eller										<u>.</u>	
General	Options	Hours	Basic	Account	Member	Restricted	Ledger	Syster	m			
	Teller Ad	te Profiles at Adminis files ministrati dministra ipt/State Mainten dministrati ministrati ministrati	stration on tion ment Me ance ation ation (all on on (rese									
Set	t Password	d									Sav	e

System	
Field	Comments
Bulletin Boards	Permits access to Add, Edit, and Delete Bulletin Boards
Certificate Profiles	Permits access to Add, Edit, and Delete Certificate Profiles
Documents and PDFs	Permits access to Add, Edit and Delete Documents and PDFs
Loan Profiles	Permits access to Add, Edit and Delete Loan Profiles
Pages	Permits access to Add, Edit and Delete Pages
Packets	Permits access to Add, Edit and Delete Packets
Set Receipt/Statement Message	Permits access to set Receipt, Statement, and Internet Banking Messages.
Software Maintenance	Permits access to Software Maintenance selection in the Main Console.
Station Administration	Permits access to Station Information
System Settings (all other setups)	Permits access to the remaining selections under System Setting that are not listed under the system tab
Tellers	Permits access to Add, Edit and Delete Tellers
Tellers	Permits user to assign a temporary password

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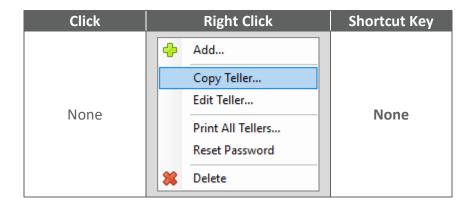
System	
Field	Comments
(reset password only)	
Voice Response	Permits access to the Optional Software Voice Response

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Copy Teller

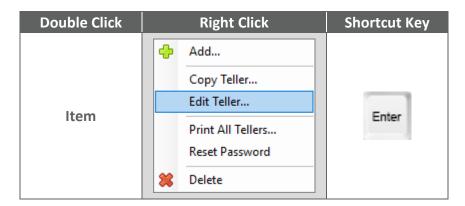
The **Copy Teller** selection is used to copy the security options from an existing teller to a new teller to the system. The screen can be launched by:

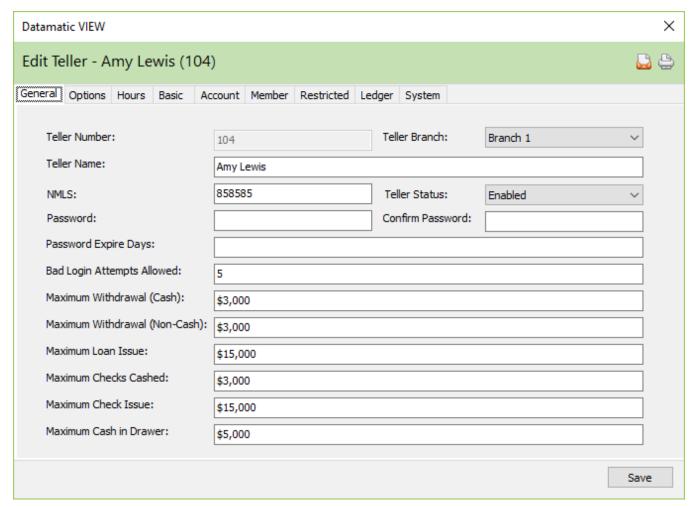




Edit Teller

The Edit Teller screen allows user to make changes to an existing teller. The screen can be launched by:

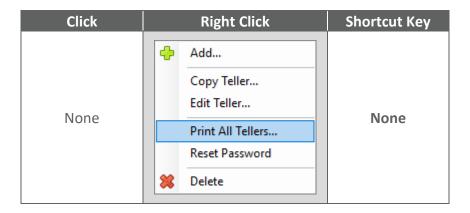






Print All Tellers

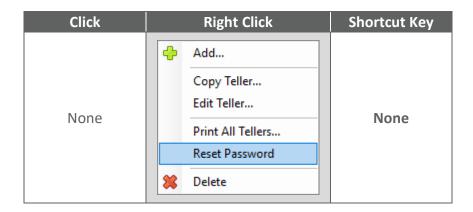
The Print All Tellers selection prints the security options for all tellers on the system at one time. The screen can be launched by:





Reset Password

The Reset Password selection allows user to assign a temporary password and status the teller as expired. The screen can be launched by:





Delete

Deleting a teller removes the teller from the system. The screen can be launched by:

